



HELPFUL RESOURCES

There are organizations available to help you compare Medicare drug plans and to answer questions that you may have about your drug coverage.

- ❖ **SHINE** (Serving the Health Insurance Needs of Everyone) – Individual health insurance counseling available to all Medicare beneficiaries.
1-800-243-4636
TTY (toll free) users:
MassRelay 711
1-800-439-0183 / 877-752-2388 (voice)
1-800-439-2370 (TTY / ASC II)
www.mass.gov/elders/healthcare/shine/serving-the-health-information-needs-of-elders.html

- ❖ **MCPHS University Pharmacy Outreach Program** - A resource for prescription drug information and assistance. Pharmacists are available to assist you.
1-866-633-1617
TTY/TDD users should ask the operator to call the
MCPHS University Pharmacy Outreach Program toll-free number
www.mcphs.edu/pharmacvoutreach

- ❖ **Medicare** - For general assistance with the Medicare Part D benefits and the Medicare drug plans. Please look for the *Medicare and You* handbook that was sent to you in October. Contact Medicare if you did not receive it.
1-800-MEDICARE
TTY (toll free) 1-877-486-2048
www.medicare.gov

- ❖ **MassHealth Customer Service** - For general assistance with questions and applications for MassHealth Buy-In Programs, also known as Medicare Savings Programs (MSP).
1-800-841-2900
TTY (toll free) 1-800-497-4648
<http://tinyurl.com/MassMSP>